

## INTERNET, VOICE, TV AND ETHERNET

**COMCAST BUSINESS** delivers a wide range of products and tools designed to provide you with the advanced business technologies to meet your needs, the scalability to grow with your business, and the value to save you money.

### DATA AND INTERNET SERVICES

#### INTERNET SERVICE

Ideal for small to mid-sized businesses, retail stores, branch offices and franchise locations, **Comcast Business Internet** provides a fast, reliable, secure and scalable Internet solution enabling you to better connect with employees, customers and suppliers, saving you time and money.

With download speeds up to 150Mbps and upload speeds up to 20Mbps, enhanced productivity tools like Hosted Microsoft® Exchange, Microsoft Outlook, Microsoft SharePoint, Norton™ Internet Security Online, web hosting and Static or Dynamic IP addresses. Business Internet can help streamline information flow so you can be more productive and successful. As an Internet customer, you will also have access to the Upware Marketplace, where you can find a variety of Cloud-based solutions to enhance your business.

#### ETHERNET SERVICE

With **Comcast Business Ethernet**, you can bypass the public Internet and exchange data safely and securely at up to 10Gbps, helping your organization to operate at peak performance.

Serving mid-size to large organizations in the commercial, health care, education and government sectors, a scalable Ethernet service from Comcast delivers increased capacity, enhanced security, greater flexibility and more value.

- **Ethernet Private Line** - Dedicated point-to-point connection between two sites
- **Ethernet Virtual Private Line** - Dedicated point-to-multiple-point connections between locations
- **Ethernet Network Service** - Cost-effective alternate to traditional hub and spoke network topologies
- **Ethernet Dedicated Internet** - Simple, reliable and flexible enhanced fiber optic service

### VOICE SERVICES

#### BUSINESS VOICE LINES

With **Comcast Business Voice**, you get a reliable business phone service that's best in call clarity. You also get unlimited local and domestic long distance calling and advanced business phone management features designed to help you be more competitive – all included at no extra cost.

#### PRI TRUNKS

**Comcast Business Trunks** are a switched voice ISDN/PRI trunk service that connects to your existing PBX equipment allowing you to maximize your phone capabilities over Comcast's advanced IP network. With Comcast Business Trunks you can order the exact amount of channels you need, add channels as you grow, and consolidate business lines to a single facility for integrated voice and data capabilities.

#### BUSINESS VOICEEDGE™

**Business VoiceEdge** offers a complete managed voice solution in which all voice communications services are managed by Comcast. The managed voice solution minimizes capital expenditures, eliminates the need to manage and maintain a premise-based PBX or Key System, and ensures your voice communications system has the latest upgrades and technology.

Moves, adds, changes and management of multiple locations are simple with Business VoiceEdge in contrast to a premise-based system. Business VoiceEdge allows you to choose a package that's right for each user type, catering your communication system to each individual in your organization.

### TV SERVICES

**Comcast Business TV** will keep you and your employees connected to the community and national events that impact your day-to-day business. Plus, entertain customers in your waiting room or lobby with a variety of packages designed to meet the needs of any business.

Business TV also offers packages for establishments like restaurants, bars and fitness centers with the best in sports, news and family programming. Packages are priced at a monthly rate as opposed to seating occupancy so any establishment, regardless of size, can take advantage of our simple pricing plans.

## DEDICATED SUPPORT



Comcast is committed to your customers' service, support and satisfaction. Comcast Business customers receive 24x7 priority Business support from a dedicated local team of Account Executives and technical experts prepared to rapidly resolve any issues. Additionally, customers' services are monitored by a national support team through our Comcast Business Network Operations Center.

## ADDITIONAL BUSINESS SERVICES

**UPWARE™ MARKETPLACE** The place to go for best-in-class, cloud-based business solutions and services.

## ABOUT COMCAST

Comcast is one of the nation's leading providers of information, communications and entertainment products and services with 22 million Internet customers, 11 million digital voice customers, 22 million video customers and one million business customers.

With over 126,000 employees, we currently serve 20 of the top 25 Metropolitan Statistical Areas (MSAs) in the U.S. and provide service to customers in 39 states and the District of Columbia.

THE NETWORK HANDLES  
UP TO **25TB OF INTERNET**  
TRAFFIC PER SECOND.

## THE COMCAST NETWORK

Our high-speed, high-capacity data, voice and TV services operate across our private, diverse network. With over 149,000 national route miles of fiber, it's the largest facilities-based last mile alternative to the phone company.

Built with redundant systems to ensure availability, and using the industry's most advanced optics and IP routing technologies, Comcast's network delivers reliable and scalable services for businesses of any size, providing an integrated and unparalleled product experience to our customers.

